

## Professional Identity and Occupational Culture among Faculty and Assistant Faculty Staff

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### Abstract

**Background:** The aim of this study was to investigate the relationship between professional identity and occupational culture among faculty staff (87) at the faculty of Nursing -Ain shams university. **A descriptive correlational** design was used in this study, **Data collection tools** 1- Measure the Teacher Identity sheet and 2- Occupational culture scale, **Results** showed a statistically significant difference relating to culture domains of staff regarding their qualification, position and departments. And there is a statistically significant difference between services and their relationship and responsibility; **Conclusion:** The study findings demonstrated linkage between professional identity and occupational culture among study subjects. and There is a statistically significant difference in relation culture domains of staff regarding their qualification, position and departments, on the Other hand, there is a statistical significance difference between services of occupational culture domains and desired outcomes of professional identity of studied staff This study **Recommended that** the professional identity is an area that has not been researched in any great depth among the professions let alone in higher education.

**Keywords:** *Professional Identity. Occupational Culture & Higher Education.*

### Introduction

Identity can generally be defined as who or what someone is, the various meanings people can attach them to, or the meanings attributed by others. Nowadays, identity formation is conceived as a non-going process that involves the interpretation and reinterpretation of experiences as one life through them. Both self-evaluation and identity are part of one self's image. (Self-evaluation, one's identity is continually informed, formed, and reformed as individuals develop over time and through interaction with others. (Bewizard, Verloop & Vermunt, 2016). Professional identities are socially produced and maintained in communities of practice. Becoming a faculty member often requires dual participation in at least two broad communities of practice—vocational and academic. While negotiating membership in higher education, faculty members generally maintain some level of expertise and credibility in their disciplines. (Shilley, 2012). Thistlethwaite (2015) added that Professional identity can be defined as “the relatively stable and enduring constellation of attributes, beliefs, values, motives, and experiencing terms of which people define themselves in a professional role. An individual's professional identity signals to others that the hero she possesses has unique, skilled, or scarce abilities.

The Professional identity can be defined as the perception of oneself as professional and it is closely related to the knowledge and skills one has, the work one does, and the work-related significant to others or the reference group, the skills, qualifications and experience of the nature of their work, and the expectations and perceptions that they and the others

have on their role, and have had at different moments in history will be examined, Professional identity can be defined as “the relatively stable and enduring constellation of attributes, beliefs, values, motives, and experiences in terms of which people define themselves in a professional role” (An individual's professional identity signals to others that he or she possesses unique, skills, or scarce abilities. “Organizational membership is an indicator of where you work Organization Professionals, by contrast, are often defined by what they emphasis in original) (Thistlethwaite, 2015).

An occupational culture is a mean for coping with vicissitudes or uncertainty arising routinely during doing a job. An occupational culture is reduced, selective and task based version of culture that includes history and traditions, routines, rules, principles and practices that serve to buffer practitioners from contacts with the public. (Springer, 2016). Culture can generally be thought of as the values shared by members of a group (be its community, organization or sub-unit) that manifest themselves in the practices of that group (Steven et al., 2009)

While the occupational culture (of subculture) develops through social interaction, shared experience, common training and affiliation, mutual support, associated values and norms, and similar personal characteristics of members of an Occupational group. Like organizational culture, occupational culture develops distinct jargon and shapes perceptions of reality by developing classification systems to describe experiences and concepts. More generally, all cultures operate from

cognitive models to filter expectations – a kind of meaning-making (Burk & Davies, 2011)

Occupational culture arises from the shared educational, personal and work experience of individuals who pursue the same occupation and share similar ideologies and forms of expressing those ideologies in speech and behavior. Influence of culture in work place is evident at many levels, including societal, organizational and occupational levels, cultural at any these levels can be viewed as preference, interpretive schema and shared understanding of a given group. Societal culture is associated with national culture while occupational culture and organizational culture can be viewed as work culture (Nichols, 2012).

Jaks (2012) pointed that occupational culture, unlike organizational culture, is not bounded by a single organization, but rather forms itself around specific expertise, similar tasks, and a sense of itself as a distinct occupational group. Springer (2016) summarized seven forces that promote the formation of occupational culture and facilitates group identity "among members" (1) esteric knowledge and expertise, (2) extreme and usual demands. (3) consciousness of kind, (4) pervasiveness, (5) favorable self-image and social value in tasks, (6) primary reference group and (7) abundance of cultural forms.

occupational culture is operated in three different levels the first level is centered with behavior "may tell us what the occupational group is doing but not necessarily why, the next level is "values may determine behavior but they are less observable and the third level, where underlying assumptions are developed out of values until they become taken for granted, is perhaps the deepest level of occupational culture (Steven, 2009).

#### Justification of the study

An individual professional identity as either social or role identity is important because it is a key way that individuals assign meaning to themselves and it shapes work attitude, affect and behavior also professional identity also affect individuals behavior in work place. As a role identity, one's professional identity provides behavioral guidance in the work place (Cazy & Creay, 2016) Discipline based cultures are the primary source of faculty member's identity and expertise and include assumption about what is to be known and how tasks to be performed, standards for effective performance, patterns of publication, professional interaction, social and political status. (Clark, Hyde & Drennan, 2013)

Hence, the research question raised in the present study was whether there are relationship professional identity and occupational culture among faculty staff, Indeed, how academicians perceive themselves, their

profession, and others in the profession is reflected in their practice which in turn affects the quality of education being provided.

#### Aim of the study

This study aimed at assessing professional identity levels among faculty and assistant faculty staff, assessing occupational culture among faculty and assistant faculty staff and finding out the relationship between professional identity and occupational culture among faculty and assistant faculty staff.

#### Research hypotheses

There is a strong relationship between professional identity and occupational culture among faculty and assistant faculty staff.

#### Subjects & Methods

**Research design:** Descriptive Correlational design was used in this study.

**Setting:** This study was carried out at faculty of Nursing at Ain Shams University. It involved the different scientific departments such as medical surgical nursing, psychiatric nursing, pediatrics of nursing, obstetrics and gynecological nursing, Community health Nursing and Nursing Administration department.

#### Subjects

A convenient sample included two groups of participants namely:

Faculty staff: represented by lecturers and their number was 40 members.

Assistants faculty staff: their number was 47 members.

#### Data collection tools

Data was collected through two tools namely:

**Measure Teacher Identity questionnaire.** It was developed by Starr et al., (2005) and modified by the researcher. It aimed at measuring the Professional Identity among faculty staff and assistant faculty staff. It was composed of 6 domains which divided into following global teacher identity (4 items), Intrinsic satisfaction from teaching (4 items), Having knowledge and skill about teaching (4 items), belonging to a group of teachers (4 items), feeling relation & responsibility to teach (8 items), and desired outcomes (3).

**Occupational culture scale:** It was developed by (Nichols, 2012) and was modified by the researcher to measure the level of occupational culture among faculty and assistant faculty staff. It composed of five dimensions as power (3 items), Environment (5 items) Team (7 items) risk (2 items), time (5 items) and service (5 items).

#### Scoring System

The responses to each statement in both tools were on a 3-point Likert scale ranging from "good" to "poor."

These were scored 3 to 1, respectively. The scores of each area of rights were summed up and divided by the total number of items for conversion into a percent score. The percent score above 75% was good and from 60% to 75% was average and below 60% was poor..

**Pilot testing**

A pilot study was conducted on 10% of the sample to measure the feasibility of the study settings, and time required for the completion of study tool. Simple modifications were done as revealed from the pilot results. These pilot subjects were included in the main study sample.

**Tool Validity**

Content validity was ascertained by a jury group of five Nursing experts from different specialties from Ain Shams University, Cairo University and Helwan University and their opinions were elicited regarding to the tools format layout, and scoring system. Contents of the tools were tested regarding to the knowledge accuracy, relevance and competence. In addition, validity was done also to test its consistency, accuracy, applicability, relevance and feasibility.

**Ethical considerations**

Official permission was obtained to perform the study after reviewing ethical aspects of the study by Faculty Ethics Committee. Informed consent was obtained from each participant after explaining the purpose of the study, and informing them about the right to refuse or withdraw from the study at any time. Confidentiality of the data was ascertained.

**Statistical analysis**

Data entry and statistical analysis were done using SPSS 16.0 statistical software package. Data were presented using descriptive statistics in the form of frequencies and percentages for qualitative variables, means and standard deviations for quantitative variables. Qualitative categorical variables were compared using chi-square test, and ANOVA test. Statistical significance was considered at p-value <0.05.

## Results

Table (1): Personal characteristics among Study subjects (87).

	N	%
<b>Age groups</b>		
<30 Years	27	31.03
30-36 Years	28	32.18
>36 Years	32	36.78
Range	22-47	
Mean $\pm$ SD	32.920 $\pm$ 6.669	
<b>Sex</b>		
Male	6	6.90
Female	81	93.10
<b>Qualification</b>		
Doctorate	40	45.98
Master	47	54.02
<b>Position</b>		
Lecturer	40	45.98
Assistant lecturer	47	54.02
<b>Department</b>		
Psychiatry	11	12.64
Community	12	13.79
Administration	11	12.64
Pediatric	17	19.54
Obstetric	12	13.79
Medical surgical 1	6	6.90
Medical surgical 2	18	20.69

Table (2): Professional Identity Levels Among Study Subjects (87).

	Poor		Average		Good	
	N	%	N	%	N	%
Global staff Identity	10	11.49	10	11.49	67	77.01
Feeling intrinsic satisfaction from teaching	2	2.30	9	10.34	76	87.36
Having knowledge and skills about teaching	6	6.90	16	18.39	65	74.71
Belonging to a group of teachers	6	6.90	9	10.34	72	82.76
Relationship and responsibility	2	2.30	37	42.53	48	55.17
Desired out-comes	1	1.15	11	12.64	75	86.21

Table (3): Occupational Culture Levels Among Study Subjects (87)

	Poor		Average		Good	
	N	%	N	%	N	%
<b>Power</b>	5	5.75	32	36.78	50	57.47
<b>Environment</b>	2	2.30	7	8.05	78	89.66
<b>Team</b>	12	13.79	21	24.14	54	62.07
<b>Time</b>	8	9.20	14	16.09	65	74.71
<b>Services</b>	5	5.75	7	8.05	75	86.21
<b>Risk</b>	29	33.33	0	0.00	58	66.67

Table (4): Relationship between demographic data and occupational Culture.

		Occupational culture Domains				ANOVA or T-Test	
		N	Mean	±	SD	F or T	P-value
Age groups	<30 Years	27	90.074	±	11.320	2.474	0.090
	30-36 Years	28	90.857	±	8.200		
	>36 Years	32	95.000	±	8.104		
Sex	Male	6	98.500	±	2.510	1.737	0.086
	Female	81	91.667	±	9.562		
Qualification	Doctorate	40	94.250	±	7.503	1.964	0.053*
	Master	47	90.340	±	10.509		
Position	Lecturer	40	94.250	±	7.503	1.964	0.053*
	Assistant lecturer	47	90.340	±	10.509		
Department	Psychiatry	11	92.909	±	7.622	2.372	0.037*
	Community	12	94.917	±	6.788		
	Administration	11	83.091	±	10.672		
	Pediatric	17	91.529	±	8.889		
	Obstetric	12	94.917	±	8.565		
	Medical surgical 1	6	93.500	±	12.062		
	Medical surgical 2	18	93.611	±	9.179		

Table (5): Relationship between demographic data and Professional Identity Among Study Subjects (87).

		Professional identity questionnaire				ANOVA or T-Test	
		N	Mean	±	SD	F or T	P-value
Age groups	<30 Years	27	115.630	±	10.012	1.228	0.298
	30-36 Years	28	117.393	±	7.315		
	>36 Years	32	119.156	±	8.405		
Sex	Male	6	121.500	±	3.507	1.179	0.242
	Female	81	117.198	±	8.845		
Qualification	Doctorate	40	118.825	±	8.193	1.331	0.187
	Master	47	116.362	±	8.938		
Position	Lecturer	40	118.825	±	8.193	1.331	0.187
	Assistant lecturer	47	116.362	±	8.938		
Department	Psychiatry	11	119.273	±	7.001	2.401	0.035*
	Community	12	115.167	±	8.043		
	Administration	11	111.455	±	13.538		
	Pediatric	17	115.529	±	10.566		
	Obstetric	12	119.750	±	5.496		
	Medical surgical 1	6	124.000	±	0.000		
	Medical surgical 2	18	119.833	±	4.134		

Table (6): Relationships Among Occupational Identity domains regarding Age group.

		Age groups								Chi-Square	
		<30 Years		30-36 Years		>36 Years		Total		X <sup>2</sup>	P-value
		N	%	N	%	N	%	N	%		
Glopal staff Identity	Poor	4	14.81	3	10.71	3	9.38	10	11.49	5.549	0.235
	Average	3	11.11	6	21.43	1	3.13	10	11.49		
	Good	20	74.07	19	67.86	28	87.50	67	77.01		
Feeling intrinsic satisfaction from teaching	Poor	2	7.41	0	0.00	0	0.00	2	2.30	7.286	0.122
	Average	1	3.70	5	17.86	3	9.38	9	10.34		
	Good	24	88.89	23	82.14	29	90.63	76	87.36		
Having knowledge and skills about teaching	Poor	3	11.11	1	3.57	2	6.25	6	6.90	9.921	0.042*
	Average	4	14.81	10	35.71	2	6.25	16	18.39		
	Good	20	74.07	17	60.71	28	87.50	65	74.71		
Belonging to a group of teachers	Poor	1	3.70	2	7.14	3	9.38	6	6.90	3.392	0.494
	Average	4	14.81	4	14.29	1	3.13	9	10.34		
	Good	22	81.48	22	78.57	28	87.50	72	82.76		
Relationship and responsibility	Poor	2	7.41	0	0.00	0	0.00	2	2.30	4.557	0.336
	Average	11	40.74	12	42.86	14	43.75	37	42.53		
	Good	14	51.85	16	57.14	18	56.25	48	55.17		
Desired out-comes	Poor	1	3.70	0	0.00	0	0.00	1	1.15	4.294	0.368
	Average	4	14.81	5	17.86	2	6.25	11	12.64		
	Good	22	81.48	23	82.14	30	93.75	75	86.21		

Table (7): Relationships Among Occupational culture domains regarding Age group.

		Age groups								Chi-Square	
		<30 Years		30-36 Years		>36 Years		Total		X <sup>2</sup>	P-value
		N	%	N	%	N	%	N	%		
Power	Poor	3	11.11	1	3.57	1	3.13	5	5.75	7.619	0.107
	Average	9	33.33	15	53.57	8	25.00	32	36.78		
	Good	15	55.56	12	42.86	23	71.88	50	57.47		
Environment	Poor	2	7.41	0	0.00	0	0.00	2	2.30	6.670	0.154
	Average	1	3.70	4	14.29	2	6.25	7	8.05		
	Good	24	88.89	24	85.71	30	93.75	78	89.66		
Team	Poor	3	11.11	4	14.29	5	15.63	12	13.79	9.838	0.043*
	Average	6	22.22	12	42.86	3	9.38	21	24.14		
	Good	18	66.67	12	42.86	24	75.00	54	62.07		
Time	Poor	3	11.11	3	10.71	2	6.25	8	9.20	3.158	0.532
	Average	3	11.11	7	25.00	4	12.50	14	16.09		
	Good	21	77.78	18	64.29	26	81.25	65	74.71		
Services	Poor	3	11.11	0	0.00	2	6.25	5	5.75	7.654	0.105
	Average	3	11.11	4	14.29	0	0.00	7	8.05		
	Good	21	77.78	24	85.71	30	93.75	75	86.21		
Risk	Poor	11	40.74	13	46.43	5	15.63	29	33.33	7.343	0.025*
	Good	16	59.26	15	53.57	27	84.38	58	66.67		

**Table (8): Correlation between Professional Identity and Occupational Cultures Domains Among Study Subjects (87).**

		Correlations					
		Power	Environment	Team	Time	Services	Risk
Global staff Identity	r	0.025	0.126	0.082	0.250	-0.030	0.091
	P-value	0.818	0.243	0.453	0.019*	0.783	0.404
Feeling intrinsic satisfaction from teaching	r	-0.094	0.016	0.193	0.084	0.445	0.302
	P-value	0.389	0.881	0.073	0.438	<0.001*	0.004*
Having knowledge and skills about teaching	r	-0.116	-0.036	0.063	0.169	0.282	0.027
	P-value	0.284	0.741	0.563	0.118	0.008*	0.802
Belonging to a group of teachers	r	-0.106	0.059	0.192	0.235	0.212	0.016
	P-value	0.327	0.587	0.075	0.028*	0.049*	0.885
Relationship and responsibility	r	-0.142	0.096	0.182	0.082	0.501	0.271
	P-value	0.190	0.376	0.092	0.452	<0.001*	0.011*
Desired out-comes	r	-0.088	-0.024	0.203	0.101	0.392	0.207
	P-value	0.420	0.826	0.059	0.351	<0.001*	0.055

**Table (1):** Reveals that ,36,78% of studied subjects in the age group more than 36 years with Mean age 32,920+6.669, the majority are female. About qualification of studied staff, less than half (45,98%) of them having doctorate and more than half (54.02%) having master degree considering their distribution in departments approximately equal .

**Table (2):** Clarifies that more than three quarter of studied sample (77.01) (74.71%) respectively have a good level in their global staff identity and having knowledge and skills about teaching while the majority of studied sample (87.36%-82.72-86,21%) respectively have good level in their feeling intrinsic satisfaction from teaching, belonging to a group of teachers and desired outcome respectively.

**Table (3):** As regard occupational culture levels among study subjects table (6) describes that, most them (89, 66% and 86, 21%) respectively have a good level in their occupational culture domains: environment and services. Nearly to (74.71%) have a good level in time. also, more than two third (62.07%+66.67) of them respectively have a good level in team and risk. while more than half (57.47%) of them have good level in power.

**Table (4):** Shows that, there is a statistical significant difference in relation culture domains of staff regarding their qualification, position and departments

**Tables (5):** Represents the statistically significant difference ( $p \leq 0.035$ ) between professional identity

of studied staff and their departments. While no statistically significant difference  $p = 0.035$  between professional identity of studied staff and their age, sex, qualification and position.

**Table (6)** Represent the statistically significant differences (0,042) between age group of studied subjects and their knowledge and skills about teaching of professional identity while there was no significant difference between age group of studied subjects and other domains of professional identity domains

**Table (7):** Displays that, there was statistical significant difference between professional identity domains (team & risk) and age groups of studied staff at  $p = 0,043$  and  $0,025$  respectively while there is no significance difference in other domain of occupational identity in relation to age of the studied sample.

**Table (8):** Reflects that, there was statistical significant differences between occupational culture domains as services and their feeling intrinsic satisfaction from teaching at  $r = 0,445$  and  $p \leq 0,001$ . Also, this table clarify that there was a statistical significant difference between services and their relationship and responsibility with  $r = 0,501$  and  $p \leq 0,001$ , on the other hand, there was statistical significant difference between services of occupational culture domains and desired outcomes of professional identity of studied staff with  $r = 0,392$  and  $p \leq 0,001$

## Discussion

Research in higher education has concentrated on many areas, which include the values and collective identities of academic faculty, their role in higher education governance, faculty norms and socialization processes, and the impact of change in higher education on academic roles (Rhoades 2007) Academic identity generally relates to teaching and research activities that are subject or discipline based. (Deem, 2006) About characteristics of studied staff, the study result revealed that the mean age was 32.92 years and the majority are female. This in dissimilarity with research study about (Initial testing of an instrument to measure teacher Identity in physicians Steven et al., (2009) who found that the age of participants in their study. The great majority of them were aged between 36 to 55 years and less than half of them were females.

According to qualification and years of practice the study results illustrated that, less than half of study sample had doctorate (Assistant lecturers) and this supported by research study by Starr et al., (2005) who found that, years in practice and years in teaching showed similar ranges that were evenly divided from less than 20 years and forty three percent were graduates of an extensive faculty development program. While the academic department is usually the main one for academic staff, faculty members also operate within research, curriculum development, or teaching program teams, this is in dissimilarities with the current study findings which revealed that there is a statistical significant difference between professional identity and the scientific departments.

The study results revealed that Less than 50% Of the study subjects having a good and average level of the item relation and responsibility, with my view the rational is that their focus is achieving the task with no consideration to the relation, and many of them have no feelings about responsibility and the loaded tasks may be the cause, but in the same time few of them have feelings of responsibility especially after achieving re- accreditation

The present results showed that there was statistical significance between occupational culture dimension power, Environment, Team, Services, and risk, this in an agreement with Nichols, (2012) who found that, the power occupational culture dimensions deal with the extent to which power differences are accepted and dealt with, there was a relationship between the national culture dimensions of power distance and reward differences based on job level or grade. The risk occupational culture dimension pertains the degree to which risk taking is encouraged and promoted within the occupational group. Also, the study found a positive relationship

between environment and performance recognition, career development, work hours, so there were statistical significance and empirical support was found, this means that a positive relationship was identified, culture dimension and number of the reward preferences, namely, performance and recognition, career development, work hours and related benefits. With my view, reduced risk and uncertainty would be associated with predictable and routine jobs.

The study results also revealed a highly significant relationship between professional identity of studied staff and their demographic data this was supported by Gardner (2007) who mentioned that, the highest standards deviations on the item of receiving rewards for teaching and belonging to group teachers that are confirmed by his assumption that teacher identity Scores vary more on those elements that depend on outside forces rather than attitudes. This could be due to the rewards and professional group membership as important sources of professional identity.

The study findings, also proved a statistically significant difference between occupational culture component as feeling intrinsic satisfaction from teaching and services, This finding was in agreement with Nichols (2012) who reported a statistically significant about between services and the work hours criterion.

Meanwhile there was a highly statistically significant difference between their relationship, responsibility and services. Also, it was cleared a statistically significant difference between desired outcomes of professional identity and services, in my point view the desired outcomes of the staff is sometimes delayed for being achieved because of shortage of resources or the stress as a result of loaded tasks because of strong focus services.

The current study revealed that there is a statistically significant difference  $p = (0.42)$  among different age group of the study subjects in having knowledge and skills about teaching it was observed that the age group below 30 years having a good knowledge and skills in teaching and the same in age group above 36 years. Meanwhile the age group between 30 to 36 years most of them having a good knowledge and skills in teaching. This in similarity with (Mehaela, 2014) who stated that the educational system within a society based on knowledge and communication abides by the rules of contemporary society, having a direct impact on the teaching roles, on the competences and on the didactic career in general. In my point view because is the last-mentioned group in the preparatory phase of PhD thesis that promoting the knowledge and skills among them.



The present study findings revealed that there is statistically significant difference between the team in occupational culture and aged group wherever the teamwork is high among age group above 36 years this is in congruence with **Mark et al., (2016)**, who inclined to prefer team based approach which may assist the organization in decision making. While the low scores interpreted to prefer individualism as seen among age group less than 36 years.

The current study findings display that there is a positive correlational significant difference between the item feeling intrinsic satisfaction from teaching and services, this means that the level of teacher's satisfaction affected positively and with it, the educational aims comes true, At the same time, there is a positive correlational significance difference between feelings intrinsic satisfaction from teaching and relationship and responsibility this in congruence with (**Zullfu, 2010**) who stated that a high level of teacher's satisfaction gives qualified education and brings up successful students.

### Conclusion & Recommendation

The present study findings concluded that: There is a statistical significance difference in relation culture domains of staff regarding their qualification, position and departments. And there is a statistically significant difference between services and their relationship and responsibility; On the other hand, there is a statistical significance difference between services of occupational culture domains and desired outcomes of professional identity of studied staff

#### The study results recommended that

- Further study are recommended in the area of research
- Workshops for Assistant faculty staff about their role.
- Increase the awareness of assistant faculty staff about their job description

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